

Annex A Fraud Strategy Action Plan

	CoIC Counter Fraud Work plan			
Ref	Action	Priority Resource: Skills	By When	Who
1	Update Counter Fraud policy/strategy	High	December 2018	Audit Committee Completed
2	Ensure all counter fraud policies are appropriate and up to date	Medium	As required Every Two years	CFO Audit Committee Exec Anti-Bribery (Dec 19) Whistleblowing (Dec 19)
3	Update fraud risk register Implement the actions within the Counter Fraud Risk Register	High High	December 2018 See Risks	Audit Committee
4	Complete fraud e-learning training for officers and members. New starters	High	Mar 20	70%* staff completed Members trained To continue 19/20
5	Communication Communicate strategy Review existing publications and publicity to determine any changes /improvements <ul style="list-style-type: none"> • Website • Publicity to stakeholders • Successful cases - Media 	Medium Medium	Dec 19 Dec 19	CFO/ AD's/SM's Prepare Briefing to CLT/ SM's AM CFO LCFP To review

12	Review intelligence on changes to the control environment (which could increase fraud/error risk) Communicate requirements to service managers/AD's	Medium		Ongoing
13	Complete the Values and behaviours audit	Medium	19/20 Audit Plan	Complete
14	Undertake counter fraud "healthcheck"	Medium	Mar 20	AM/LCFP To complete
15	Where there has been a fraud or attempted fraud feedback to Audit committee/AD/CMT any Control improvements	Medium	Ongoing	AM Sixth month report Dec 2019