## Annex A Fraud Strategy Action Plan

	ColC Counter Fraud Work plan			
Ref	Action	Priority Resource Skills	By When	Who
1	Update Counter Fraud policy/strategy	High	December 2018	Audit Committee Completed
2	Ensure all counter fraud policies are appropriate and up to date	Medium	As required Every Two years	Audit
3	Update fraud risk register	High	December 2018	Audit Committee
	Implement the actions within the Counter Fraud Risk Register	High	See Risks	
4	Complete fraud e-learning training for officers and	High	Mar 20	70%* staff completed Members trained
	members.  New starters			To continue 19/20
5	Communication			
	Communicate strategy	Medium	Dec 19	CFO/ AD's/SM's Prepare Briefing to CLT/
	Review existing publications and publicity to determine any changes /improvements	Medium	Dec 19	SM's
	<ul><li>Website</li><li>Publicity to stakeholders</li><li>Successful cases - Media</li></ul>			AM CFO LCFP To review

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6	Projects linked to the Lincolnshire Counter Fraud partnership  EG Deliver projects* around:  SPD CTS Housing Tenancy  *See full work programme	High	As per LCFP work programme	LCFP Managers  SPD delivered and ongoing Ongoing LCFP
7	Prepare for 2019 NFI and review matches  Match review	High	December 2019 March 2020	AM Review commenced
8	CIPFA fraud survey Submit Review report results	Med	Annual	AM CFO  Completed Summary results in Dec 19 report
9	Review counter fraud " partnership" arrangements evaluating who we work with and how effective they are	Medium	March 2020	CFO CMT AD's Reviewed and continuing
10	Consider the internal and external promotion of whistleblowing	Medium	Dec 19	AM CFO HRM
11	Ensure optimum use of technology/analytics  Consider data technology pilots to improve efforts to detect and prevent fraud.	Medium	Ongoing	CFO/AM LCFP  Tenancy SPD/CTS Fraud Business rates SBRR NFI

12	Review intelligence on changes to the control environment (which could increase fraud/error risk) Communicate requirements to service managers/AD's	Medium		Ongoing
13	Complete the Values and behaviours audit	Medium	19/20 Audit Plan	Complete
14	Undertake counter fraud "healthcheck"	Medium	Mar 20	AM/LCFP To complete
15	Where there has been a fraud or attempted fraud feedback to Audit committee/AD/CMT any Control improvements	Medium	Ongoing	AM Sixth month report Dec 2019